



**IDAHO HEALTH INSURANCE EXCHANGE
DBA YOUR HEALTH IDAHO**

BOARD OF DIRECTORS MEETING AGENDA

FRIDAY, APRIL 3, 2019 9:00 AM - 12:00 PM MT

Via Teleconference Only (As per the Governor's Proclamation dated March 13, 2020)

Public Dial In: (404) 400-8750 or (302) 202-5900 Conference ID: 258-508-942

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| Call to Order | Chairman Weeg |
| Roll Call | Secretary Erstad |
| Public Comment Period | Chairman Weeg |
| Board Transitions | Chairman Weeg |
| Prior Meeting Minutes (12/13/19) - <i>Action Item</i> | Chairman Weeg |
| Review Agenda - <i>Action Item</i> | Chairman Weeg |
| Review Roadmap - <i>Action Item</i> | Chairman Weeg |
| AGENDA: | |
| Executive Summary | Mr. Kelly |
| Marketplace | Mr. Kelly |
| Plan Year '20 Open Enrollment Highlights/Customer Experience | |
| Enrollments | |
| Consumer Support Center metrics | |
| Appeal Update | |
| Technology Update | |
| Roadmap | |
| PY21 QHP Certification Timeline | |
| Outreach & Education/Marketing & Communications Update | |
| CMS and Policy Update | |
| Governance | Mr. Kelly |
| Employee Engagement | |
| FY21 Strategic Staffing Plan - <i>Action Item</i> | |
| Compensation Policy - <i>Action Item</i> | |
| FY21 Compensation Plan - <i>Action Item</i> | |
| Families First Coronavirus Response Act Leave Policies – <i>Action Item</i> | |
| FY20 and FY21 Strategic and Operational Goals Update | |
| Board and Committee Surveys | |
| Finance | Mr. Kelly |
| Financial Results through December 31, 2019 - <i>Action Item</i> | |
| FY21 Budget Recommendations - <i>Action Item</i> | |
| Financial Policies Updates - <i>Action Item</i> | |
| Executive Sessions - <i>Action Item</i> | Chairman Weeg |
| <i>Pursuant to Idaho Code Section 74-206 (1), convene in Executive Session to consider records that are exempt from disclosure as trade secrets under YHI's public records policy and Idaho's public records act and to consider hiring an individual agent, wherein the respective qualities of individuals are to be evaluated in order to fill a particular need, pursuant to Idaho Code Section § 74-206 (1)(d)(a).</i> | |
| Contract Renewals - <i>Action Item</i> | Chairman Weeg |
| Wrap up & Next Steps: | |
| Next Meeting | Chairman Weeg |
| Adjourn | Chairman Weeg |

This agenda is subject to change in accordance with the provisions of the Idaho Open Meeting Law. Items may be addressed in a different order than appears on this agenda. Individual items may be moved from one place on the agenda to another by the Board.