



**IDAHO HEALTH INSURANCE EXCHANGE  
DBA YOUR HEALTH IDAHO  
MARKETPLACE COMMITTEE MEETING AGENDA  
TUESDAY, SEPTEMBER 1, 2020  
3:00 PM - 5:00 PM MT**

Via Teleconference Only (per the Governor's Proclamation dated March 13, 2020)

**Public Dial-in:** 1-877-309-2073    **Participant Code:** 558-260-965

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|--|-----------------|
| Call to Order  | Chair Edgington |
| Roll Call  | Chair Edgington |
| Prior Meeting Minutes (6/10/20) - <i>Action Item</i> | Chair Edgington |
| Review Agenda - <i>Action Item</i>                   | Chair Edgington |
| Review Roadmap - <i>Action Item</i>                  | Chair Edgington |
| <b><u>AGENDA:</u></b>                                |                 |
| 2020 Enrollment Update                               | Mr. Kelly       |
| Customer Experience                                  | Ms. Nagashima   |
| CSC Metrics  |                 |
| Appeals  |                 |
| PY'21 Preparations                                   |                 |
| Redeterminations and Renewal Timeline                | Ms. Husler      |
| Technology Updates                                   | Ms. Husler      |
| Training Update                                      | Ms. Nagashima   |
| Enrollment Entity Update                             | Ms. Nagashima   |
| Marketing & Outreach Update                          | Mr. Kelly       |
| CMS/Policy Update                                    | Mr. Kelly       |
| Annual Committee Self Evaluation                     | Chair Edgington |
| Next Meeting   | Chair Edgington |
| Adjourn  | Chair Edgington |

*This agenda is subject to change in accordance with the provisions of the Idaho Open Meeting Law. Items may be addressed in a different order than appears on this agenda. Individual items may be moved from one place on the agenda to another by the Board.*