

IDAHO HEALTH INSURANCE EXCHANGE DBA YOUR HEALTH IDAHO MARKETPLACE COMMITTEE MEETING AGENDA TUESDAY, SEPTEMBER 3, 2019 1:00 PM - 2:00 PM MT

Call to Order Chair Edgington Roll Call Chair Edgington Prior Meeting Minutes (6/11/19) - Action Item Chair Edgington Review Agenda Chair Edgington **Chair Edgington Review Roadmap** AGENDA: PY'19 Update **Enrollment Update** Mr. Kelly **CSC Metrics** Ms. Rose **Appeals** Ms. Nagashima **Customer Experience** Ms. Rose Support Center Technology Request for Proposal - Action Item Mr. Kelly PY'20 Preparations PY'20 Redeterminations and Renewal Timeline Mr. Reddish Technology Mr. Reddish Training and RFA Update Ms. Nagashima Marketing & Outreach Update Ms. McMartin CMS/Policy Update Mr. Kelly New Product Update Mr. Kelly

Vision Services Plan - Action Item

Enhanced Short-Term Plans - Action Item

Annual Committee Self-Evaluation Chair Edgington

Next Meeting Chair Edgington

Adjourn Chair Edgington