



**IDAHO HEALTH INSURANCE EXCHANGE
DBA YOUR HEALTH IDAHO
BOARD MEETING AGENDA**

FRIDAY, SEPTEMBER 20, 2019 9:00 AM - 12:00 PM MT

Idaho State Capitol Building, West Wing Room WW17 (lower level)

Live Stream Link: <http://idahoptv.org/insession/>

Call to Order	Chairman Weeg
Roll Call	Secretary Erstad
Public Comment Period	Chairman Weeg
Prior Meeting Minutes (6/28/19) - <i>Action Item</i>	Chairman Weeg
Review Agenda	Chairman Weeg

AGENDA:

Committee Assignments - <i>Action Item</i>	Chairman Weeg
Executive Summary	Mr. Kelly
Marketplace	Mr. Kelly

 PY'19 Enrollment Update, CSC Metrics, Appeals, and Customer Experience

 PY'20 Open Enrollment

 PY'20 QHP Timeline

 Customer Experience

 Technology Roadmap

 Customer Support Center Technology Request - *Action Item*

 Consumer Connector Training Update

 Outreach & Education/Marketing & Communications Update

 CMS and Policy Update

 New Product Update

 Vision Services Plan - *Action Item*

 Enhanced Short-Term Plans - *Action Item*

Plan Certification - <i>Action Item</i>	Mr. Trexler
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Governance	Mr. Kelly
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 Employee Engagement

 Committee Self Assessments

Finance	Mr. Kelly
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 FY'19 Financial Audit - *Action Item*

 FY'19 Programmatic Audit - *Action Item*

 Cash Flow Update

Executive Sessions - <i>Action Item</i>	Chairman Weeg
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Pursuant to Idaho Code Section 74-206 (1), convene in Executive Session to acquire an interest in real property which is not owned by a public agency pursuant to Idaho Code Section § 74-206 (1)(c) and to consider records that are exempt from disclosure as provided by law pursuant to Idaho Code Section § 74-206 (1)(d).

Commercial Real Estate Update - <i>Action Item</i>	Mr. Kelly
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Support Center Services for Other Agencies - <i>Action Item</i>	Mr. Kelly
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Wrap up & Next Steps:

Next Meeting	Chairman Weeg
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Adjourn	Chairman Weeg
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This agenda is subject to change in accordance with the provisions of the Idaho Open Meeting Law. Items may be addressed in a different order than appears on this agenda. Individual items may be moved from one place on the agenda to another by the Board.