



**IDAHO HEALTH INSURANCE EXCHANGE  
DBA YOUR HEALTH IDAHO  
MARKETPLACE COMMITTEE MEETING AGENDA**

**TUESDAY, DECEMBER 04, 2018  
3:30 PM - 5:00 PM MT**

Hawley-Troxell, 877 Main Street, Suite 1000, Boise ID 83702 (Summit Room)  
**Public Dial-in:** (415) 594-5500 or (213) 226-1066 **Conf. ID:** 258-508-942

Call to Order	Chair Edgington
Roll Call	Chair Edgington
Prior Meeting Minutes (9/11/18) - <i>Action Item</i>	Chair Edgington
Review Agenda	Chair Edgington
Review Roadmap	Chair Edgington
<b><u>AGENDA:</u></b>	
Outreach & Education Update	
Events & Outreach Efforts	Ms. Thompson
Consumer Connector Certification & Training	Ms. Thompson
Media - Earned and Paid	Ms. Thompson
Website Analytics	Ms. Thompson
Enrollment Update   Customer Experience	
Enrollment Update	Mr. Kelly
OE19 Highlights	Mr. Hull
Appeals Update	Mr. Hull
Technology Update	
Technology Performance	Mr. Reddish
Policy Updates	Mr. Kelly
Operational Goal Update	Mr. Kelly
Next Meeting	Chair Edgington
Adjourn	Chair Edgington

*This agenda is subject to change in accordance with the provisions of the Idaho Open Meeting Law. Items may be addressed in a different order than appears on this agenda. Individual items may be moved from one place on the agenda to another by the Board.*