

## Idaho Health Insurance Exchange DBA Your Health Idaho

## Marketplace Committee Meeting Agenda Tuesday, February 20, 2024 9:00 am – 11:00 am MT

Your Health Idaho, 1501 S Federal Way, Suite 100, Boise, ID 83705

Via Videoconference: <a href="https://www.gotomeet.me/yhipublic">https://www.gotomeet.me/yhipublic</a>

Public Dial-in: 1-877-309-2073

Participant Code: 558-260-965

Call to Order

Roll Call

Prior Meeting Minutes (11/28/2023) - Action Item

Review Agenda - Action Item

Chair Thomas

Chair Thomas

Chair Thomas

Chair Thomas

Chair Thomas

## AGENDA:

Enrollment Update / Customer Experience

2024 Enrollment Update Mr. Kelly January 2024 Customer Profile Mr. Reddish Operations and Customer Experience Mr. Vernon Appeals Update Mr. Reddish Marketing and Outreach Update Ms. Lapierre Technology Roadmap Mr. Reddish 2025 Plan Submission Timeline Mr. Reddish Policy Update Mr. Kelly FY24 Operational Goals Update Mr. Kelly **Revisit Strategic Initiatives** Mr. Kelly **Executive Session** Chair Thomas

Pursuant to Idaho Code Section 74-206(1), convene in Executive Session to consider records that are exempt from disclosure as trade secrets under YHI's public records policy and Idaho's public records act pursuant

to Idaho Code Section 74-206(1)(d).

Next Meeting Chair Thomas

Adjourn Chair Thomas