



**Idaho Health Insurance Exchange  
DBA Your Health Idaho**

**Marketplace Committee Meeting Agenda  
Thursday, May 30, 2024  
11:00 am – 1:00 pm MT**

Your Health Idaho, 1501 S Federal Way, Suite 100, Boise, ID 83705  
**Via Videoconference:** <https://www.gotomeet.me/yhipublic>  
**Public Dial-in:** 1-877-309-2073      **Participant Code:** 558-260-965

Call to Order	Chair Thomas
Roll Call	Chair Thomas
Prior Meeting Minutes (2/20/24) - <i>Action Item</i>	Chair Thomas
Review Agenda - <i>Action Item</i>	Chair Thomas
Review Roadmap - <i>Action Item</i>	Chair Thomas

**AGENDA:**

Enrollment Update / Customer Experience	
PY24 Enrollment Update	Mr. Kelly
Customer Profile	Mr. Reddish
Operations and Customer Experience	Mr. Vernon
Appeals Update	Mr. Reddish
PY25 Preparations	
Training Update	Mr. Vernon
2025 Open Enrollment Timeline	Mr. Kelly
Technology Roadmap	Mr. Reddish
Marketing and Outreach Update	Ms. Lapierre
CMS/Policy Update	Mr. Kelly
FY24 Goals Update	Mr. Kelly
FY25 Variable Pay Goals – <i>Action Item</i>	Mr. Kelly
Contract Addendums	
Risch Pisca SOW – <i>Action Item</i>	Mr. Kelly
Drake Cooper SOW – <i>Action Item</i>	Mr. Kelly
DHW MOU – <i>Action Item</i>	Mr. Kelly
Enrollment Entity RFA – <i>Action Item</i>	Mr. Vernon
IDOL MOU – <i>Action Item</i>	Mr. Kelly
Next Meeting	Chair Thomas
Adjourn	Chair Thomas

*This agenda is subject to change in accordance with the provisions of the Idaho Open Meeting Law. Items may be addressed in a different order than appears on this agenda. Individual items may be moved from one place on the agenda to another by the Board.*