



**Idaho Health Insurance Exchange
DBA Your Health Idaho**

**Governance Committee Meeting Minutes
Wednesday, June 4, 2025**

Committee Members Present

- Ms. Heidi Hart, Chair (via videoconference)
- Mr. Hyatt Erstad, Vice Chair (via videoconference)
- Dr. Nicki Odom (via videoconference)
- Ms. Shannon Hohl for Director Dean Cameron (via videoconference)

Others Present

- Mr. Pat Kelly, Your Health Idaho
- Mr. Kevin Reddish, Your Health Idaho
- Ms. Kelly Fletcher, Your Health Idaho
- Ms. Nichol Lapierre, Your Health Idaho
- Ms. Kilee Lane, Your Health Idaho
- Ms. Julie Sparks, Your Health Idaho
- Mr. Matt Fuhrman, Your Health Idaho
- Mr. Mike Stoddard, Hawley Troxell

1. Call to Order

Following proper notice in accordance with Idaho Code Section 74-204, the Governance Committee meeting of the Idaho Health Insurance Exchange (Exchange) was called to order by Ms. Hart (Chair) at 9:00 a.m., Wednesday, June 4, 2025, at the offices of Your Health Idaho. In accordance with Idaho Code Section 74-203 (1), the meeting was open to the public and streamed in video conference format via GoToMeeting. Members of the public were encouraged to access the virtual meeting via a link that was included in the notice of meeting posted on the Exchange Board's website, social media platforms, and at the meeting location.

2. Roll Call

Ms. Sparks called roll and determined Chair Hart, Mr. Erstad, Dr. Odom, and Ms. Hohl for Director Cameron were present, resulting in a quorum. Senator Ruchti was absent.

3. Prior Meeting Minutes

Chair Hart asked if there were any changes to the minutes from the prior meeting and there were none.

Motion: Mr. Erstad moved to approve the meeting minutes from the February 28, 2025, Governance Committee meeting as presented today. **Second:** Dr. Odom. **The motion carried.**

4. Review Agenda

Chair Hart reviewed the agenda, no changes were made.

5. Review Roadmap

Chair Hart reviewed the roadmap, no changes were made.

6. Team Member Engagement Update

Ms. Fletcher presented an update on ways Your Health Idaho (YHI) encourages engagement with team members, including stay interviews and the annual Gallup survey. The committee discussed the results of both, noting the consistently high scores on the Gallup survey. Ms. Fletcher said YHI would leverage this information to learn how to continue to positively impact the team.

7. FY26 Variable Pay Goals

Mr. Kelly presented the proposed goal categories for Fiscal Year 2026 (FY26), noting the overall structure will remain the same as in FY25. The expiration of the enhanced tax credits, coupled with the Program Integrity rule, is anticipated to put significant downward pressure on historical goal benchmarks. Lower targets for FY26's variable pay goals reflect those pressures. The Idahoans' Experience goal will continue to be measured on Net Promoter Score (NPS) and the Enrollment goal will be measured by plan selections at the end of Open Enrollment 2026 (OE26). The Low-Cost Promise goal will be measured on net operating income and there are no changes proposed to individual accountability goals. The committee discussed the possibility of revisiting the goals if the enhanced tax credits get extended or other material policy changes are implemented at the Federal level.

Motion: Dr. Odom moved that the Governance Committee recommend to the Board approval of the FY26 Variable Pay Goals as presented today. **Second:** Mr. Erstad. **The motion carried.**

8. Annual Conflict Disclosure

Chair Hart reviewed the process of the annual renewal of the board conflict disclosure. Ms. Sparks will send the forms out next week.

9. Board and Committee Tenure

Chair Hart presented the quarterly review of board and committee tenure. Ms. Triepke resigned her position on the board at the end of her term and potential candidates are being reviewed. All but one board member who was up for reappointment this spring has completed their applications and are pending appointment letters from the Governor's office.

10. Privacy and Security Policy Updates

Mr. Fuhrman gave an overview of the changes that were made to the Privacy and Security Policies. The Centers for Medicare and Medicaid Services (CMS) put out the new version of Minimum Acceptable Risk Standards for Exchanges (MARS-E), which is the risk standard framework. It is now known as Acceptable Risk Controls for ACA, Medicaid, and Partner Entities (ARC-AMPE). YHI's Human Resources department is now the Talent department and privacy controls have been absorbed into security controls. Two new policies have been added this year. The committee discussed the importance of having the ability to remotely wipe devices that may have been lost or compromised.

Motion: Dr. Odom moved that the Governance Committee recommend to the Board approval of the revisions to the Privacy and Security policies, as presented today.

Second: Mr. Erstad. **The motion carried.**

11. Idaho Health Insurance Exchange Public Records Policy

Mr. Kelly presented a proposed amendment to the YHI Public Records Policy to align with Idaho's Public Records Act. This would change the maximum response time from 10 days to 21 days for requests from out-of-state residents. Idaho code references were also updated.

Motion: Mr. Erstad moved that the Governance Committee recommend to the Board approval of the revisions to the Privacy and Security policies, as presented today.

Second: Dr. Odom. **The motion carried.**

12. Executive Session

Motion: Chair Hart moved that the Committee, pursuant to Idaho Code Section 74-206(1), convene in Executive Session to consider records that are exempt from disclosure as provided by law and under YHI's public records policy and Idaho's public records act pursuant to Idaho Code 74-206 (1)(d) and to consider the evaluation of an employee pursuant to Idaho Code 74-206(1)(b).

Executive Session Roll Call: Ms. Sparks took a roll call vote and determined Chair Hart, Mr. Erstad, and Dr. Odom were present and agreeable, resulting in a quorum.

The committee entered into executive session at 9:37 a.m. and reconvened at 10:36 a.m. No final actions nor decisions were made while in Executive Session.

13. Next Meeting

The next committee meeting will be held at the end of August or beginning of September. Ms. Sparks will reach out to committee members regarding availability.

14. Adjourn

There being no further business before the committee, the Chair adjourned the meeting at 10:37 a.m.

Signed and respectfully submitted,

Heidi Hart, Committee Chair