

## PY2019 Open Enrollment Calendar

August 1 – Proposed rate increases posted by DOI

August 15 – Agent and enrollment counselor certification begins

September – Carriers send plan Discontinuance Notices

September 11-21 – Statewide Consumer Connector Live training: OE Prep

September 3 – Offices closed for Labor Day

September 21 – YHI Board meeting; YHI Board certifies plans, DOI final rate increase posted

October 1 – Anonymous shopping begins

October 5-7 – DHW APTC reevaluation. DHW to mail manual reevaluation forms and reevaluation results

October 8 – 2019 APTC visible within PDAP

October 15 – Medicare Open Enrollment begins

October 10-19 – Statewide Consumer Connector Live training

November 1 – Open Enrollment Begins; Plan Renewals Complete, APTC is visible within YHI HIX

November 7-16 – Statewide Consumer Connector Live training: Mid-enrollment update

November 15 – YHI State-wide Open House

December 3 – DHW sends APTC closure notices for uncompleted reevaluations

December 7 – Medicare open enrollment ends

December 7 – SSI COLA Redeterminations

**December 15 – Open Enrollment Ends**

December 22 – Last day to select a plan

December 31 – DHW sends final APTC closure notices for uncompleted reevaluations

January 1 – 2019 coverage begins

January 31 – YHI mailing of 1095-A tax statements

Call Center Hours of Support:

Date	Call Center Hours
1 October – 16 November	8am – 6pm
19 November – 20 November	8am – 6pm
21 November	8am – 5pm
22 November (Thanksgiving)	Closed
23 November	8am – 5pm
26 November – 30 November	7am – 7pm
3 December – 14 December	7am – 8pm
8 December (Saturday) YHI	10am – 4pm
15 December (Saturday) YHI & DHW	10am – 4pm
17 December – 31 December	7am – 7pm
22 December (Saturday)	10am – 4pm
2 January 2019	8am – 6pm