

Your Health Idaho (YHI) 2021 Consumer Connector Certification

Overview of the certification requirements and process for agents and brokers

YHI Consumer Connectors (CCs) include agents, brokers and enrollment counselors. All Consumer Connectors have the same YHI course requirements, while their eligibility requirements slightly differ based on scope.

However, agents and brokers are eligible to receive continuing education units (CEUs) for completing YHI certification courses. Below is a brief overview of the certification process and requirements for agents and brokers.

To get started, we'll need your agency name, license number **and** preferred public email. Once we have this information, we can set-up your YHI portal and learning management system (LMS) account, so you can get started.

Agent and Broker Certification Requirements:

- Be a licensed agent or broker in good standing with the Idaho Department of Insurance
- Complete the online course(s) using Tovuti (LMS)
- Pass the final examination with a minimum score of 85% within three attempts
- Review and attest to the YHI Producer Agreement as outlined in the training
- Review and attest to the Privacy and Security Standards as outlined in the training
- Attend the in-person training and pass exam
- If you are unable to attend the sessions in person, you must make alternate arrangements with Your Health Idaho. Contact [Connectors](#) to discuss your options.

YHI Certification Process and Courses:

1. YHI Portal registration
2. Activate Tovuti LMS account
3. Complete certification course(s)
 - One(1) online self-study course (worth 6 CEUs)
 - One(1) online live-virtual course (worth 2 CEUs)
 - Contact [Connectors](#) if you are unable to attend
 - OR-
 - One(1) online self-study course (worth 2 CEUs)
 - Contact [Connectors](#)

Kindest regards,



Tanisha Lindsey

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