

# Clearing Browser Cache and Cookies

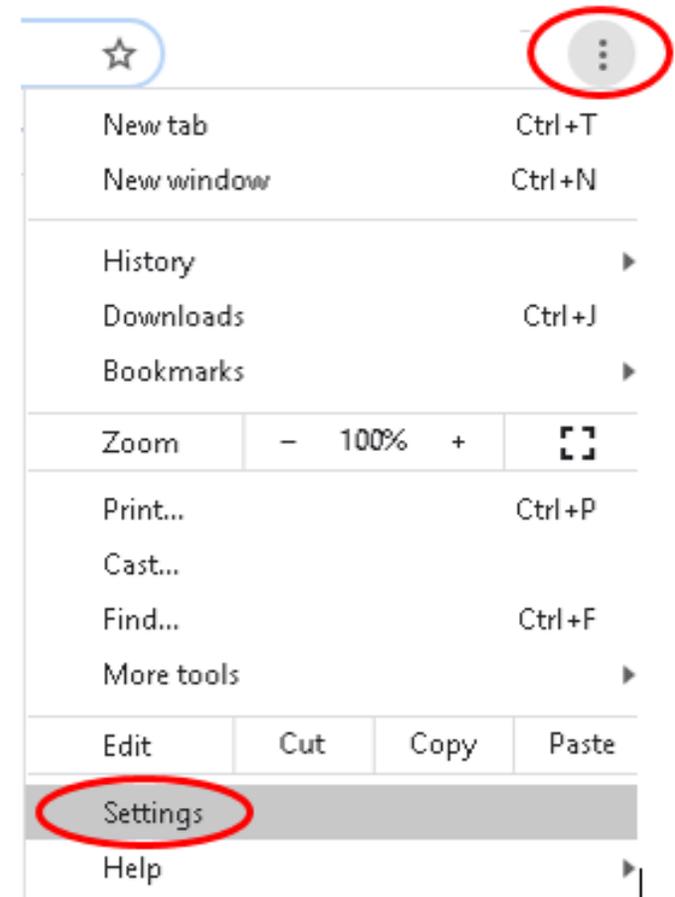
Google Chrome Edition

# Clearing Cache & Cookies

## Step 1

Go to your browser settings:

- Click the 3 vertical dots on the right-hand corner of your browser
- A drop-down menu will appear
- Select **Settings**



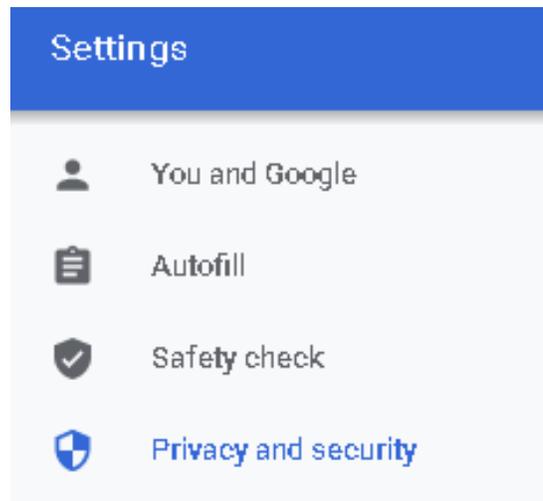
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## Step 2

A new page will open with a new menu on the left-hand side:

- Click “Privacy and security” and new menu will appear
- Select “Clear browser data”



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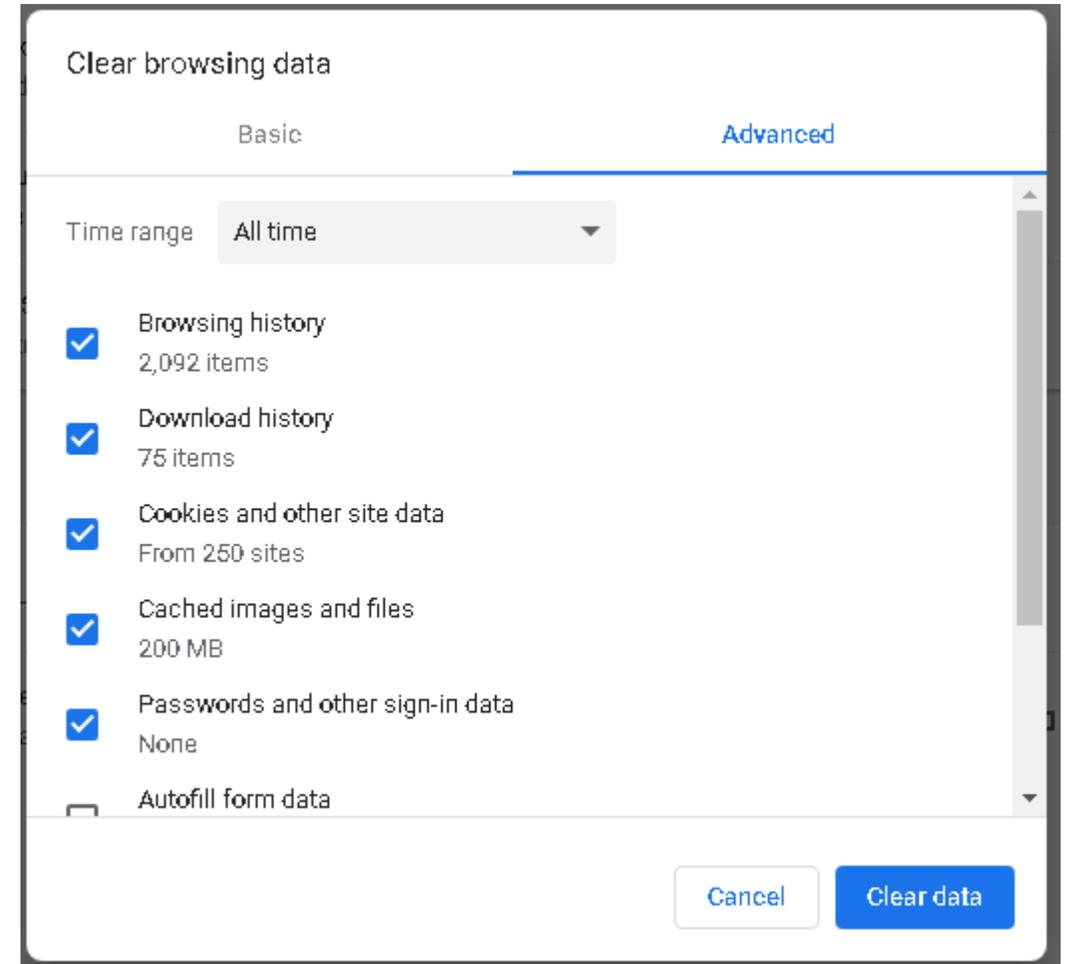
## Step 3

Select the following options:

- Browsing history
- Download history
- Cookies and other site data
- Cached Images and files

## Step 4

- Click “Clear data”
- Allow the browser to complete its process
- Close the entire browser window once process is complete
- Open a new browser window and proceed to the YHI website



# Questions?

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## Contact Us!

### Connectors

Email: [Connectors@yourhealthidaho.org](mailto:Connectors@yourhealthidaho.org)

### Support

Submit a [Support Request Ticket](#)

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**Bones break.  
So do bank accounts.**