

2021 Open Enrollment Certification Training Curriculum and Credit Summary

Certification Requirements

1. Course 1: Basics or Advanced (online/self-study course)
-AND-
2. Course 2: Policy/Case Management (live-virtual course)
-OR-
Course 2: Supplemental Policy Training (online/self-study course with exam)

***Please remember: Enrollment Counselors must complete finger printing and background check every two (2) years.**

<u>Course</u>	<u>Course Level</u>	<u>Method</u>	<u>Content</u>	
Certification Course 1: YHI Basics	Beginner (newly certifying)	Online / Self-paced	Introduction to Your Health Idaho	Application and Enrollment Process
			Your Role and Tools	Assisting Consumers
			Eligibility and Enrollment Basics	Privacy & Security
Continued Education Credit Hours: 6 credits				
Certification Course 1: YHI Advanced	Experienced (renewing certificate)	Online / Self-paced	ACA in 2021	DOI and DHW Updates
			Medicaid Expansion	2021 Open Enrollment and Enrollment Key Dates
			Impact of COVID	Ethical Standards
			2021 YHI Carriers	Privacy and Security
			Portals and Resources	
Continued Education Credit Hours: 4 credits				
Certification Course 2: Policy & Case Management	All	Live Virtual training	Policy Changes	
			Case studies	
Continued Education Credit Hours: 2 credits				
Certification Course 2: Supplemental Policy Training	All Replaces the live Policy & Case Management course	Online / Self-paced	Policy Changes	
			Case studies	
			Policy Assessment Exam	
Continued Education Credit Hours: 2 credits				